



# *FreshFood Corporation Pty Ltd*

## **QUALITY POLICY**

***“Provide a quality product that our customers can trust and enjoy,  
time after time”***

***FreshFood Corporation provides a range of coffee and other beverage products to the Retail, Industrial, Foodservice, Office and HoReCa and Export markets. The services provided by FreshFood Corporation, place particular emphasis on listening to our customers to consistently satisfy their quality, safety, sustainability and ethical expectations.***

***We are committed to identify and satisfy both the present and emerging needs for both customers and consumers. FreshFood Corporation will ensure that it uses a holistic and integrated approach to design and develop systems and control processes which meet or exceed our food safety and quality objectives, while consistently delivering the finest quality products and services.***

***The company aims to provide products and services, which conform to contractual, regulatory and safety requirements, thereby improving consumer satisfaction and enhancing consumer loyalty. FreshFood Corporation shall achieve this by the continuous improvement of our operations, educating our employees and equipping them with the necessary authority and techniques, so that they can carry out the responsibilities of their positions.***

***It is the policy of FreshFood Corporation to establish and maintain an effective quality system. It will be planned and developed within departmental functions and be regularly monitored and reviewed to ensure company team members understand and comply with the company's quality philosophy.***

***Business Director ANZ (C-BOC I&II, ABU-AA/AB – Karen De Leeuw)  
May 2017***